



## *Sugar Hill Wins MGAG Blue Flame Award*

The Municipal Gas Authority of Georgia (MGAG) recognized the City of Sugar Hill by awarding the “Blue Flame” for excellence in customer service. Sugar Hill is the only MGAG member that has instituted all the payment plan options of Budget Billing, online payment and third party payment plans. This was the culmination of extensive work by the city staff to research and implement the online billing, and streamlining the customer service department. Sugar Hill has consistently been one of the lowest cost natural gas providers per therm in the State.



Photo: (Front) Lauren Spann (Customer Service), Naomi Brown (Customer Service), Bea Slone (Administrative Floater), Martha Enriquez (Administrative Assistant), Tracy Gilmore (Network Administrator), (Back) Jane Whittington (City Clerk), Bonnie Murphy (Customer Service Supervisor), Kelley Canady (Finance Officer)

## *The Sugar Hill Legacy Academy visits Sugar Hill City Hall*

As part of their summer camp program, the Legacy Academy is talking about and educating their students about the community where they live. They are conducting three to four field trips a week. The visit to Sugar Hill City Hall brought camp counselors Tiffany Brown, Caitlin George, Leah Jacobs, Delphine Moore and 38 students to the City Hall Annex where our Mayor and Council meet. City Manager Bob Hail explained what the functions of a city are, and the services we provide to the community. The inquisitive minds of the children bombarded Mr. Hail with questions about the City, and zoning maps on display. Their attendance was rewarded with Sugar Hill pins and

bracelets. In turn the Academy brought cookies (that the children baked) and posters for the enjoyment of the City Hall staff. The Legacy Academy is located in Sugar Hill at 4540 Nelson Brogdon (Pictured: City Manager Bob Hail)



Send your comments on the newsletter, e-mail [menriquez@cityofsugarhill.com](mailto:menriquez@cityofsugarhill.com)

## The City of Sugar Hill offers it's Park for North Gwinnett High School



The City of Sugar Hill and the North Gwinnett High School Football Team has partnered this summer. The NGHS football team was in need of a practice facility as the high school continues renovating their practice and game fields. The City of Sugar Hill stepped up and has given the football team field space for their "Skill Development" phase of "Summer Workouts". Several Tuesday mornings in June and July, one hundred plus well conditioned football players ascend on E.E. Robinson Park in Sugar Hill to hone their skills for the upcoming football season. Cooperative efforts between the City of Sugar Hill and North Gwinnett High School have brought the community together.

The City of Sugar Hill welcomed German exchange student Corinna Cuypers from Duisburg, Germany at the City Council meeting. For two weeks she worked in Sugar Hill City Hall to get exposure to local government and how it functions. Her sponsor Meg Avery is a long time Sugar Hill resident and a former City Council member. Meg has previously hosted five exchange students.



Meg Avery, Corinna Cuypers, Mayor Gary Pirkle

### 2008 Reels at Robinson Movie Series

Friday, July 25th

Spiderwick Chronicles (PG)

Movies start at dusk, and are free

## Public Service Announcement for Sugar Hill Gas Customers

### If you smell Gas inside your home:

Please call the Sugar Hill Gas Department at (770) 271-2137 or (770) 945-6716. 24 hours

Open doors and windows to ventilate your home if smell is inside. Shut off all gas appliance valves.

Don't use any machines, operate any electrical appliances or switches, including light switches.

Leave the house. Make emergency call from a neighbor's home. Remain there until a certified gas technician arrives.

**If gas odor is strong** leave the house immediately and make call from a neighbor's home. Do not take time to shut off valves or open windows. Wait at the neighbors until a certified gas technician arrives.

### Underground piping beyond the meter.

Sugar Hill operates a safe, well maintained underground gas system in accordance with Federal Regulation. Any underground gas piping beyond the meter is the responsibility of the customer. If not properly maintained, metallic pipes, may be subject to corrosion. Please insure any underground piping beyond the meter is properly maintained.

### **It's the law - call before you dig**

Please contact the Georgia One Call Center at (770) 623-4344 or 811, three days prior to digging in order for all utility owned buried pipe and cable to be located. All digging should be carefully done by hand in the vicinity of the pipe. This service is available free of charge.

### Meeting Schedule 2008:

#### July / August 2008:

July 7 / August 4  
7:00 PM, City Council Work Session - City Hall Annex

July 1 / August 5  
4:00 PM, City Court Session, City Hall Annex

July 14 / August 11  
7:30 PM, City Council Meeting, City Hall Annex

July 21 / August 18  
7:00 PM, Planning and Zoning Meeting, City Hall Annex

July 29 / August 26  
6:30 PM, Downtown Development Authority, Community Center

Your comments, suggestions and support will help make your City a community you are proud to call home.

Videos of our monthly City Council meetings are shown on Charter Cable, Channel 19, at 8:00 PM, every 3<sup>rd</sup>, 4<sup>th</sup> and 5<sup>th</sup> Monday of each month.

Everyone is invited to attend Sugar Hill's monthly Work Sessions and Council Meetings. All meetings for the City of Sugar Hill will be held in the City Hall Annex located at 4988 West Broad Street, adjacent to City Hall. DDA meetings are held at the Community Center at 1166 Church Street.